## **Our CSR commitments**

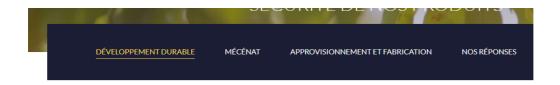
« For over 80 years, we at Delage have been creating, designing and manufacturing stopper solutions for the demanding world of spirits. This requires the use of exceptional natural materials combined with the unique expertise of men and women who are dedicated, conscientious and committed to excellence. Thanks to the expertise of our staff and in close collaboration with our partners and suppliers, we have been able to align industrial development, economic performance and respect for people and the environment.

These principles, allow us to define our heritage and, more than ever, to shape the future we wish to build »

Bruno Cornet, General Manager

# Our 4 PILLAR approach

Can these 4 pillars be presented so that you can see the title of the pilars in one viewing:



#### **PILLAR PHOTO**

## 1-Innovating for tomorrow

## A mindset focused on development and innovation at the service of customer

At Les Bouchages Delage, we devote 3% of our annual turnover to R&D, led by the conviction that research and innovation are key to creating sustainable economic growth. A culture of innovation is thus part of our DNA, as is our consistent ambition to act as a responsible player in the spirits sector.

## **INNOVATION PHOTO**

### An integrated design department and laboratory to handle innovation in-house

For the past 10 years, our laboratory has safeguarded the quality and performance standards of our design department. This has enabled us to develop innovative solutions and to incorporate new types of materials into our stoppers, from the most basic to the most innovative, such as seaweed, wood or oyster shells.

Every year, we create new stopper solutions whose shape, head and body design and assembly meet the criteria of our CSR policy. As such, we create more than 1,000 tailor-made products each year.

## **LAB PHOTO**

## 2-Improving production processes to protect the environment

"Our culture of innovation is closely linked to the consideration of our environmental impact. That is why we are focusing our efforts on codesigned solutions that promote more responsible production methods."

## TREE PHOTO

Our 5R policy (I had sent you the 5R ai. files to be adapted with the new Delage colours)

Reduce

Through our eco-design approach, we aim to reduce the environmental impact of our activities. We are committed to minimising the impact of our products and manufacturing processes in order to reduce our overall carbon footprint.

#### Respect

Cork oak forests play an essential role in ecological processes such as carbon fixation, water retention and soil conservation. Mindful of the strength of the ecosystem in which we operate, we at Les Bouchages Delage are committed to using materials from certified sources. This approach is essential for sustainability, both as far as our suppliers and our end customers are concerned.

#### Rethink

At its core, our approach is to constantly rethink each and every component and material in order to develop more durable solutions. We thus strive to use bio-based materials that do not compete with food production.

## Recycle

Manufacturing plants inevitably generate waste. In order to minimise the need to outsource waste management, we at Les Bouchages Delage are developing solutions for waste recovery directly at our production site, to keep our supply chains as short as possible.

#### Reuse

"The best waste is no waste."

We apply the principles of the circular economy in order to steer our customers towards greener products and to accelerate the deployment of eco-designed solutions.

## 3-Growing with our partner ecosystem

#### **HAND PHOTO**

"The challenges of sustainable development cannot be tackled alone. We are thus working with all of our partners to build a more virtuous future together."

## **Educating & challenging our partners**

Thanks on our in-house eco-design tool and the life-cycle assessments (LCAs) we conduct, we have accurate and reliable environmental data on the impact of our products. We systematically share the results with our customers, while also offering them eco-designed alternatives with a lower environmental impact. In this way, we aim to raise awareness and to promote more sustainable design choices upstream of the manufacturing process.

## Sustainable and responsible procurement: our code of ethics

We have drawn up a code of ethics to enhance our impact on our suppliers and to work more closely with our clients and customers. Through this approach based on transparency and knowledge sharing, we thus aim to advance the sector as a whole. When selecting suppliers, our purchasing department is guided by the following key principles: fair practices, working conditions, ethical standards, environmental protection, proximity, fair prices and the building of balanced long-term relationships.

#### **Buying locally**

95% of our suppliers are based in France or the European Union, enabling us to audit their activities and to monitor their compliance with our code of ethics, the traceability of raw materials and the control of production processes. For us, this is an essential policy when it comes to supporting local expertise.

## Cork and wood from controlled sources

When it comes to issues of sustainable development, biodiversity and ecology, cork oak forests are living proof of the priceless value of natural resources. These forests are one of the best examples of how to balance the preservation of ecosystems with the development of responsible business practices. Cork thus remains one of the most ecological options for stopper solutions.

## **EVOLUTION PHOTO**

## 4-Enabling our employees to thrive

"We are convinced that our employees are the most important agents of change and the real ambassadors of our CSR policy. The conditions for success start from within the company itself."

#### **PEOPLE PHOTO**

### Preserving know-how and promoting the development of skills

In 2017, we were awarded the Entreprise du Patrimoine Vivant (Living Heritage Company) label, which recognises small and mediumsized enterprises that embody French industrial or artisanal excellence and carry out their production activities in France. This recognition thus acknowledges our expertise and our "Made in France" approach.



### Link to people page: Find out more about people in Delage

There needs to be a link on this page towards the sustainability capsule: a black and white photo with a « ECO » product in colour: « discover our xxx Capsule »

Our certifications



EcoVadis is a platform for evaluating corporate social responsibility CSR) practices. With a score of 71/100, Delage is among the top 2% of companies in terms of CSR performance.



SMETA, a global collaborative platform, assesses a company's social responsibility along its entire value chain. To this end, it evaluates different types of data such as compliance with labour laws, health and safety standards, and environmental and business ethics.



We have obtained ISO 14001 certification for the effectiveness of our environmental management system, and our food safety management system is FSSC 22000-certified.



Systecode is an initiative of the European Cork Federation to guarantee the correct application of the International Code of Cork Stopper Manufacturing Practices. The Systecode Premium label certifies the commitment to innovation, transparency and quality of Les Bouchages Delage.

## **Our CSR objectives**

#### **Reduce**

- $\cdot$  2025 target: Recover 100% of our industrial waste
- $\cdot$  2025 target: Recycle 100% of the channels and gates we use

## Respect

· 2022 target: Develop a glue-free stopper to expand the opportunities for recycling

 $\cdot$  2025 target: Reach a score of 90/100 in the CSR category of the Ecovadis ranking and be among the top 1% of best-performing companies

#### Rethink

• 2025 target: Develop and offer a range of "100% solutions" that are recyclable, recoverable, reusable, compostable or bio-based

## Recycle

- $\cdot$  2025 target: Increase the amount of recycled plastic used in stoppers with plastic-based heads to 25%
- · 2025 target: Set up local collection points for used stoppers

### Reuse - a circular approach

- $\cdot$  2025 target: Offer heads made of 100% natural materials by upcyling our manufacturing waste and thus limiting the use of virgin raw materials
- 2025 target: Recover 75% of industrial waste Materials

We need to keep in mind that we will also want to have a button to be able to offer to download our condensed CSR brochure once it has been reworked.